



## Repair Price List 2024

(Effective from: 01.03.2024 thru 28.02.2025)

### Terms for Service Repairs

- 1 All prices are list.
- 2 Shipping costs will be charged extra from repair centre facility Hamburg - Germany.
- 3 If a device is damaged due to overvoltage, liquid or improper handling, the customer will receive an individual quote.
- 4 A cost estimate will be sent on any liquid damage, overvoltage, mis-usage or third-party repair.
- 5 A quote from Sales will be sent if any equipment is obsolete or beyond economical repair.
- 6 If the customer decide to not go ahead with a repair or if the unit is found to be beyond economical repair then a € 79 investigation charge will be applied.
- 7 The investigation fee will be credited back from the service department if the customer decides to purchase a replacment unit from sales.
- 8 Please note that the unit will be returned on the standard factory settings.
- 9 The standard and current HME Clear-Com LLC. terms and conditions apply.
- 10 The repair flat rate includes a refurbishment, repair and one Year warranty.
- 11 A storage charge (about 5% of the repair price) will be charged every month if a quote will not be answered within 30 days.
- 12 The flat rate price quoted will be automatically applied to all returned devices eligible for a flat rate repair if the product type is correctly specified.
- 13 The flat rate will be displayed on the online RMA booking form and the customer accepts the flat rate as soon as he/she submits it.
- 14 The flat rate will be automatically charged to the customer once the repair is completed (unless Point #3 or #4 applies).

### Estimated repair times

- 10 work days - for warranty
- 20 work days - for non warranty
- 30 work days - discontinued products.

### Terms for Advanced Loan

- 1 Customer can purchase extended warranty or advance replacement contracts via sales
- 2 If no contract has been purchased then Clear-Com LLC does not provide Advanced Replacement free of charge.
- 3 The standard HME Clear-Com LLC. terms and conditions apply.

### Corporate Support Contact – Europe, Middle East and Africa

Clear-Com Technical Support  
Jenfelder Allee 80  
D-22045 Hamburg  
Germany

Tel: +49 40 853999-700  
Fax: +49 40 853999-99  
TechnicalSupportEMEA@clearcom.com  
TechnicalSupportEMEA@hme.com

Headset	Clear-Com LLC	CC-110 / 220	184 €
Headset	Clear-Com LLC	CC-15-MD4/ 30-MD4	184 €
Headset	Clear-Com LLC	CC-26K	184 €
Headset	Clear-Com LLC	CC-300 / 400	184 €
HME Pro Audio	HME	HS15	184 €
HME Pro Audio	HME	HS16	184 €
Partyline	Clear-Com LLC	RS-703	218 €
Mic	Clear-Com LLC	110/340	218 €
Mic	Clear-Com LLC	GN-450	218 €
Partyline	Clear-Com LLC	RS-701	218 €
Partyline	Clear-Com LLC	RS-702	218 €
HME Pro Audio	HME	BP200	337 €
HME Pro Audio	HME	BP210	337 €
HME Pro Audio	HME	BP300	337 €
HME Pro Audio	HME	BP410	337 €
Freespeak II	Clear-Com LLC	FSII-BP19-X4-EU	337 €
Freespeak II	Clear-Com LLC	FSII-BP24-X4-EU	337 €
Partyline	Clear-Com LLC	TW-12C	337 €
Partyline	Clear-Com LLC	TW-47	337 €
HME Pro Audio	HME	WH200	337 €
HME Pro Audio	HME	WH220	337 €
HME Pro Audio	HME	WH300	337 €
HME Pro Audio	HME	AC40A	416 €
HME Pro Audio	HME	AC50	416 €
Freespeak II	Clear-Com LLC	AC60	416 €
Boards	Clear-Com LLC	AES-6	416 €
Boards	Clear-Com LLC	CCI-22	416 €
Boards	Clear-Com LLC	FOR-22	416 €
Boards	Clear-Com LLC	GPI-6	416 €
Helixnet	Clear-Com LLC	HKB-2X	416 €

Helixnet	Clear-Com LLC	HLI-2W2	416 €
Helixnet	Clear-Com LLC	HLI-4W2	416 €
Helixnet	Clear-Com LLC	HLI-ET2	416 €
Helixnet	Clear-Com LLC	HRM-4X	416 €
Helixnet	Clear-Com LLC	HXII- BP	416 €
Boards	Clear-Com LLC	RLY-6	416 €
Boards	Clear-Com LLC	TEL-14	416 €
Station	Clear-Com LLC	E-STATION	519 €
Freespeak II	Clear-Com LLC	FSII-SPL	519 €
Freespeak II	Clear-Com LLC	FSII-TCVR (1.9/ 2.4)	519 €
Station	Clear-Com LLC	I-STATION	519 €
Partyline	Clear-Com LLC	KB-701	519 €
Partyline	Clear-Com LLC	KB-702	519 €
Partyline	Clear-Com LLC	KB-702GM	519 €
Partyline	Clear-Com LLC	MS-702	519 €
Partyline	Clear-Com LLC	PS-702	519 €
Partyline	Clear-Com LLC	PS-704	519 €
V-Panel	Clear-Com LLC	V12-Desktop/Rack mount	519 €
V-Panel	Clear-Com LLC	V12-Lever	519 €
V-Panel	Clear-Com LLC	V12-Pushbutton	519 €
V-Panel	Clear-Com LLC	V12-Rotary	519 €
V-Panel	Clear-Com LLC	V24-Lever	519 €
V-Panel	Clear-Com LLC	V24-Pushbutton	519 €
V-Panel	Clear-Com LLC	V24-Rotary	519 €
Boards	Clear-Com LLC	CPU-E208	635 €
Boards	Clear-Com LLC	E-DANTE	635 €
Boards	Clear-Com LLC	E-FIB	635 €
Boards	Clear-Com LLC	E-IPA	635 €
Boards	Clear-Com LLC	E-MADI	635 €
Boards	Clear-Com LLC	E-QUE	635 €
Helixnet	Clear-Com LLC	HMS-4X	635 €

Boards	Clear-Com LLC	IVC-32	635 €
Partyline	Clear-Com LLC	MS-704	635 €
Boards	Clear-Com LLC	MVX-A16	635 €
VI-Panel	Clear-Com LLC	V-Iris-12-Extention	635 €
VI-Panel	Clear-Com LLC	V-Iris-12-Lever	635 €
VI-Panel	Clear-Com LLC	V-Iris-12-Pushbutton	635 €
VI-Panel	Clear-Com LLC	V-Iris-12-Rotary	635 €
VI-Panel	Clear-Com LLC	V-Iris-16-Extention	635 €
VI-Panel	Clear-Com LLC	V-Iris-24-Lever	635 €
VI-Panel	Clear-Com LLC	V-Iris-24-Pushbutton	635 €
VI-Panel	Clear-Com LLC	V-Iris-24-Rotary	635 €
V-Panel	Clear-Com LLC	V32-Lever	635 €
Matrix	Clear-Com LLC	ARCADIA-X4	cost estimate
HME Pro Audio	HME	BS121	cost estimate
HME Pro Audio	HME	BS200	cost estimate
HME Pro Audio	HME	BS210	cost estimate
HME Pro Audio	HME	BS410	cost estimate
Matrix	Clear-Com LLC	ECLIPSE DELTA	cost estimate
Matrix	Clear-Com LLC	ECLIPSE HX-PICO	cost estimate
Matrix	Clear-Com LLC	ECLIPSE-208	cost estimate
Matrix	Clear-Com LLC	ECLIPSE-MEDIAN/0	cost estimate
Matrix	Clear-Com LLC	ECLIPSE-PICO	cost estimate
Freespeak Edge	Clear-Com LLC	FSE-BP50	cost estimate
Freespeak Edge	Clear-Com LLC	FSE-TCVR	cost estimate
Freespeak Base	Clear-Com LLC	FSII-BASE	cost estimate
Freespeak Base	Clear-Com LLC	FSII-BASEII	cost estimate
Freespeak II	Clear-Com LLC	FSII-TCVR-IP	cost estimate
Helixnet	Clear-Com LLC	HRI-12	cost estimate
LQ	Clear-Com LLC	LQ-2W2 / 4W2	cost estimate
LQ	Clear-Com LLC	LQ-R4W8	cost estimate
LQ	Clear-Com LLC	LQ-Rack-XXX	cost estimate

HME Pro Audio	HME	MB100	cost estimate
HME Pro Audio	HME	MB300-ES	cost estimate
VI-Panel	Clear-Com LLC	VI-PNL-32L	cost estimate
WBS Wireless	Clear-Com LLC	WBS-670	cost estimate
WBS Wireless	Clear-Com LLC	WBS-680	cost estimate
WBS Wireless	Clear-Com LLC	WTR-670	cost estimate
WBS Wireless	Clear-Com LLC	WTR-680	cost estimate
WBS Wireless	Clear-Com LLC	WTR-682	cost estimate